

Sarens mission is to be the global leader in quality heavy lifting and special transport. We are able to offer our customers ready-made innovative solutions thanks to our subsidiaries around the world.

The Sarens Group Management is committed to implementing a company-wide quality policy as regards its services, its employees' health and safety and protection of the environment. Sarens is responsive to the needs of its clients, its employees and its shareholders, and complies fully with the legislation and operational standards in force.

Our policies are regularly reviewed to ensure that they are in line with Sarens' objectives and strategic priorities:

Quality management

We ensure that our clients' needs are assessed and that every employee understands and is motivated to meet those needs. Striving for integrated quality assurance is part of our company culture at Sarens. This means that we try constantly to improve relations with our clients, employees, partners and shareholders. Our employees are actively encouraged to look for feedback from both internal and external clients regarding our services, and so strive for continuous improvement.

Guaranteeing health and safety

Attention to health, safety and welfare at work is crucial. Every Sarens employee is responsible for safeguarding his own safety as well as that of his colleagues and third parties. Any accident or injury is unacceptable and must be prevented. Investigation of the causes must always result in taking suitable prevention measures. Any incident or dangerous situation without injury has to be reported and needs to be investigated very closely. The investigation will give rise to actions to prevent a repetition or something worse.

Protecting the environment

Our activities not only need to comply with the needs and requirements of the market but must also be implemented with respect for the environment. Sarens therefore restricts the production of waste and emissions to a minimum, it takes measures to use energy and natural raw materials sparingly, and investigates alternatives to the use of hazardous substances.

In order to put this policy into practice, every department is required to put forward realistic but ambitious objectives and strive to achieve them. Sarens' managers will take the necessary measures and encourage their colleagues constantly to improve their performance in the areas of quality, safety and the environment. Any progress in this regard will be regularly communicated. All employees are expected to perform their job in accordance with the company philosophy and all applicable procedures and instructions. Where necessary, the management will make the required resources available as regards equipment, personnel and training.

The management of the Sarens Group constantly develops, implements and maintains a management system that meets the various norms and standards (including ISO9001, ISO14001, OHSAS18001, SCC-P, etc.). The efficiency of this system is constantly improved by means of regular internal and external audits and management reviews so that the necessary remedial and prevention measures can be taken promptly to improve performance.

The cooperation and support of every employee and the management are essential for the continued successful implementation of this policy statement.



Wim Sarens
Chief Executive Officer